

Keeping Patients Safe: Imagine Safety for People – What do we need to do?

DR PETER LACHMAN, ISQUA CEO



ISQua's vision

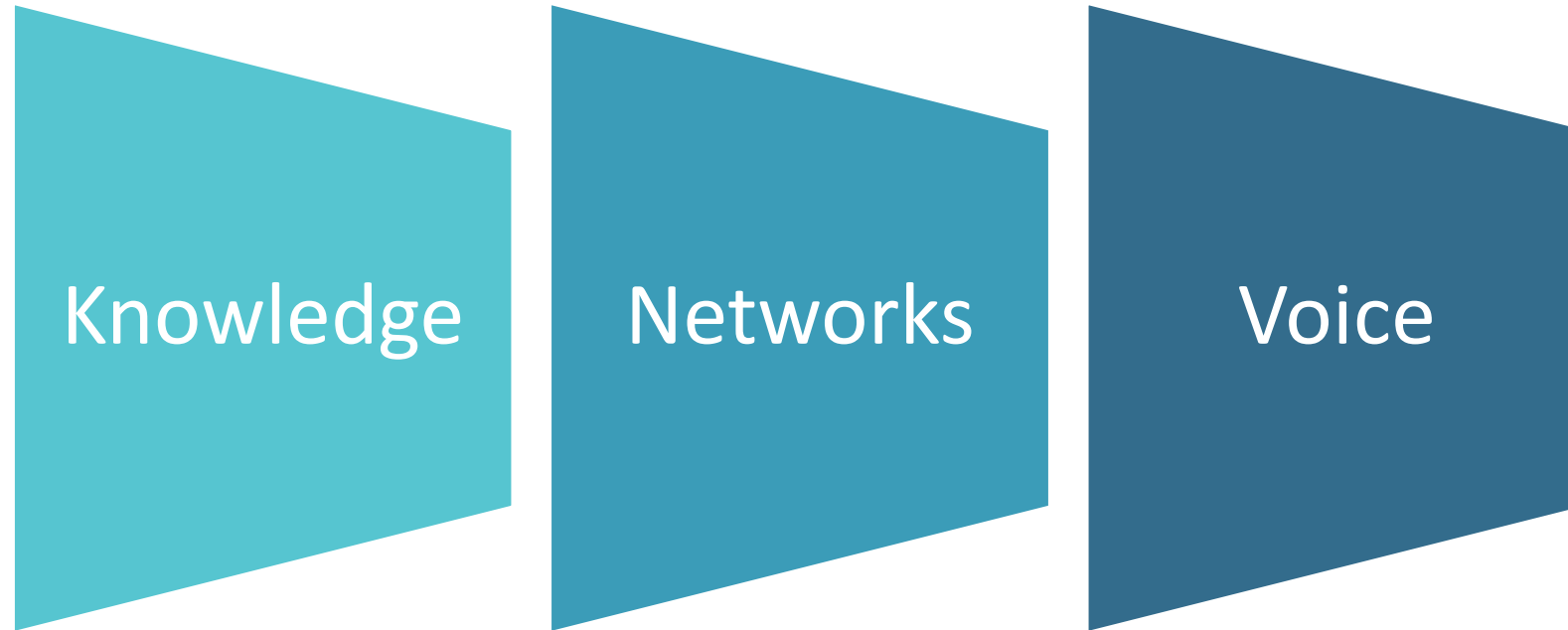
To transform the health of people and the quality and safety of healthcare, through global communities.

Our Mission

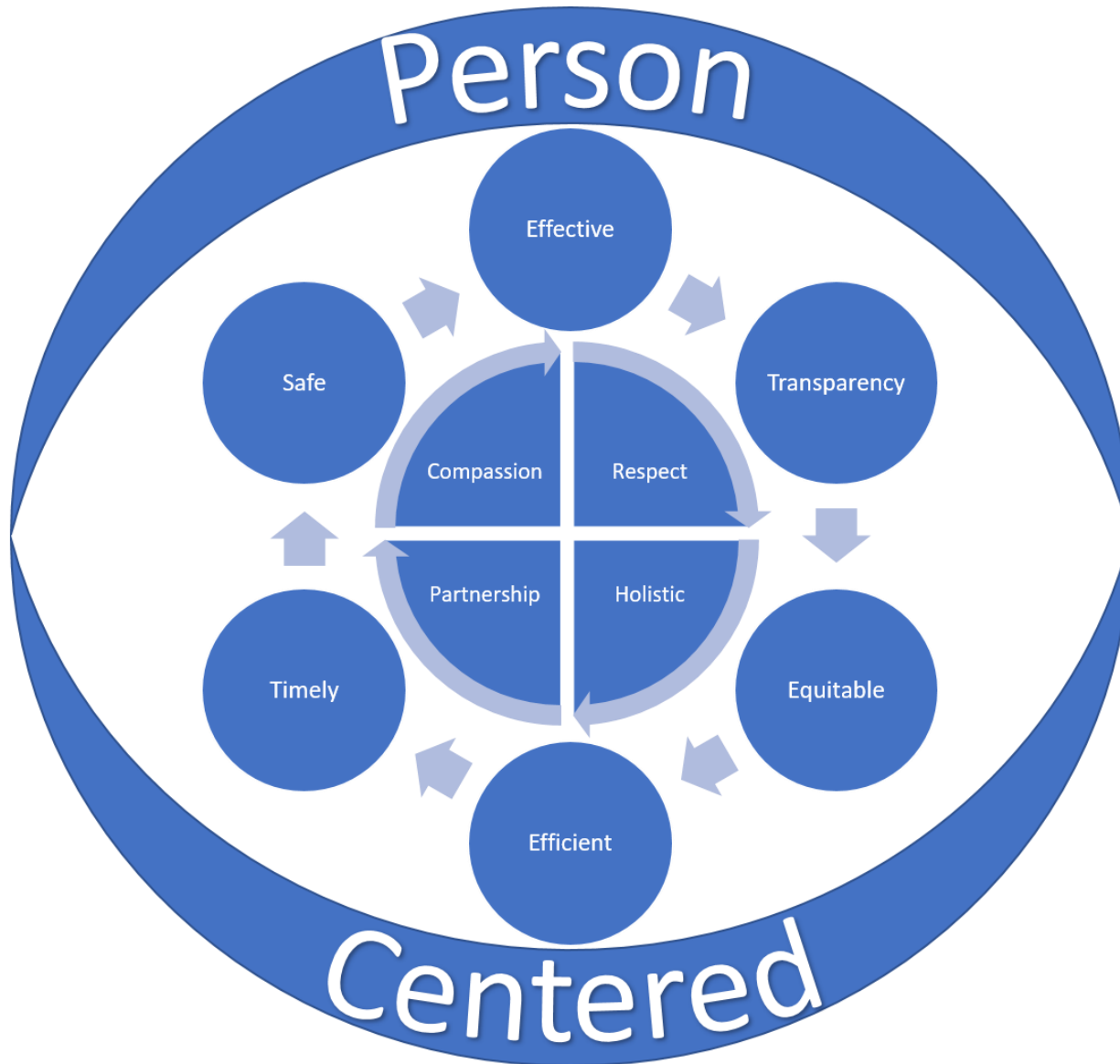
To inspire and empower people to advocate for and to facilitate people's health and improvements in the quality and safety of healthcare worldwide

Our Action

Enabling a global community to transform health through External Evaluation, Knowledge, Network and Voice

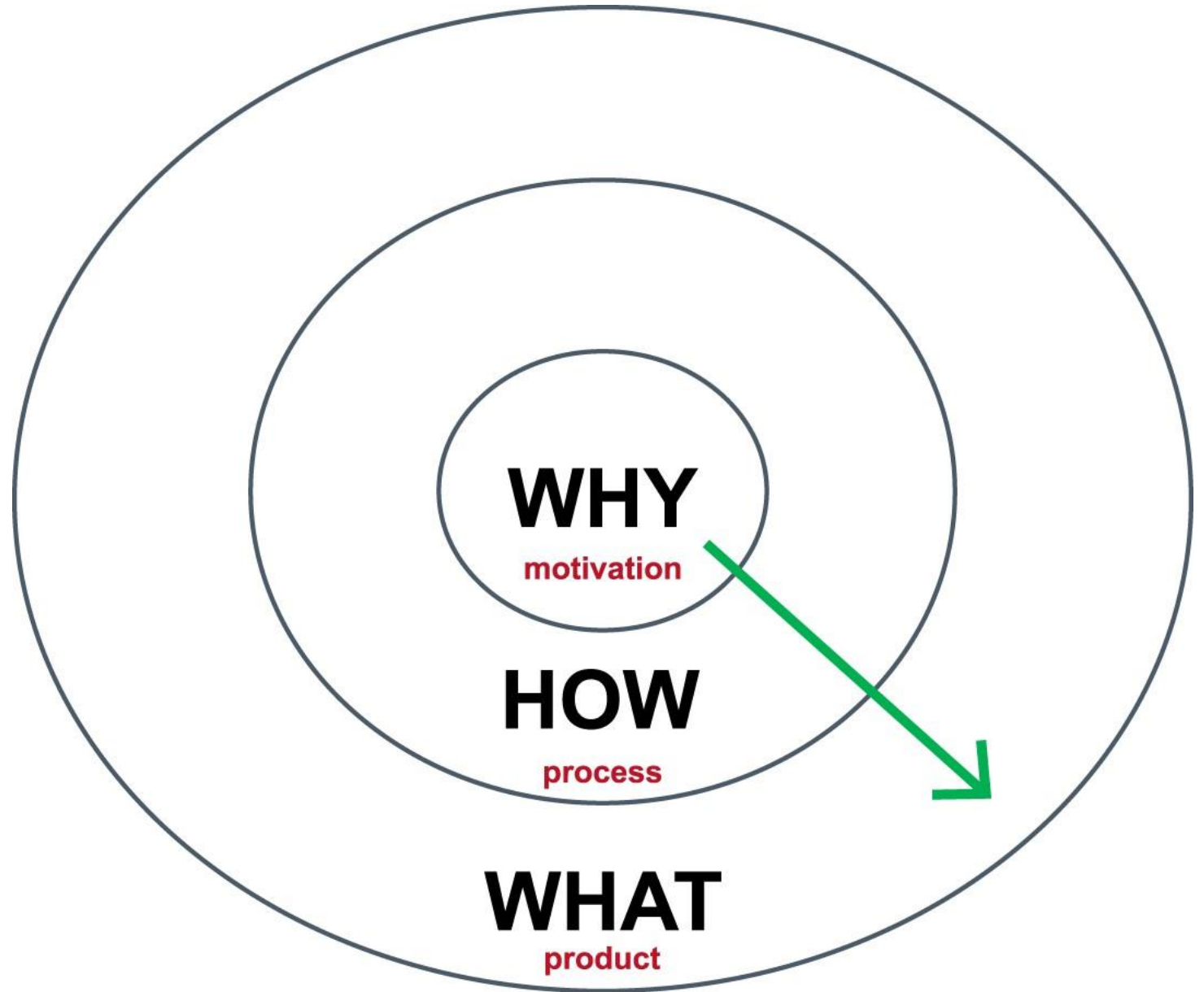


*Enabling a global community to transform healthcare through
External Evaluation, Knowledge, Network and Voice.*



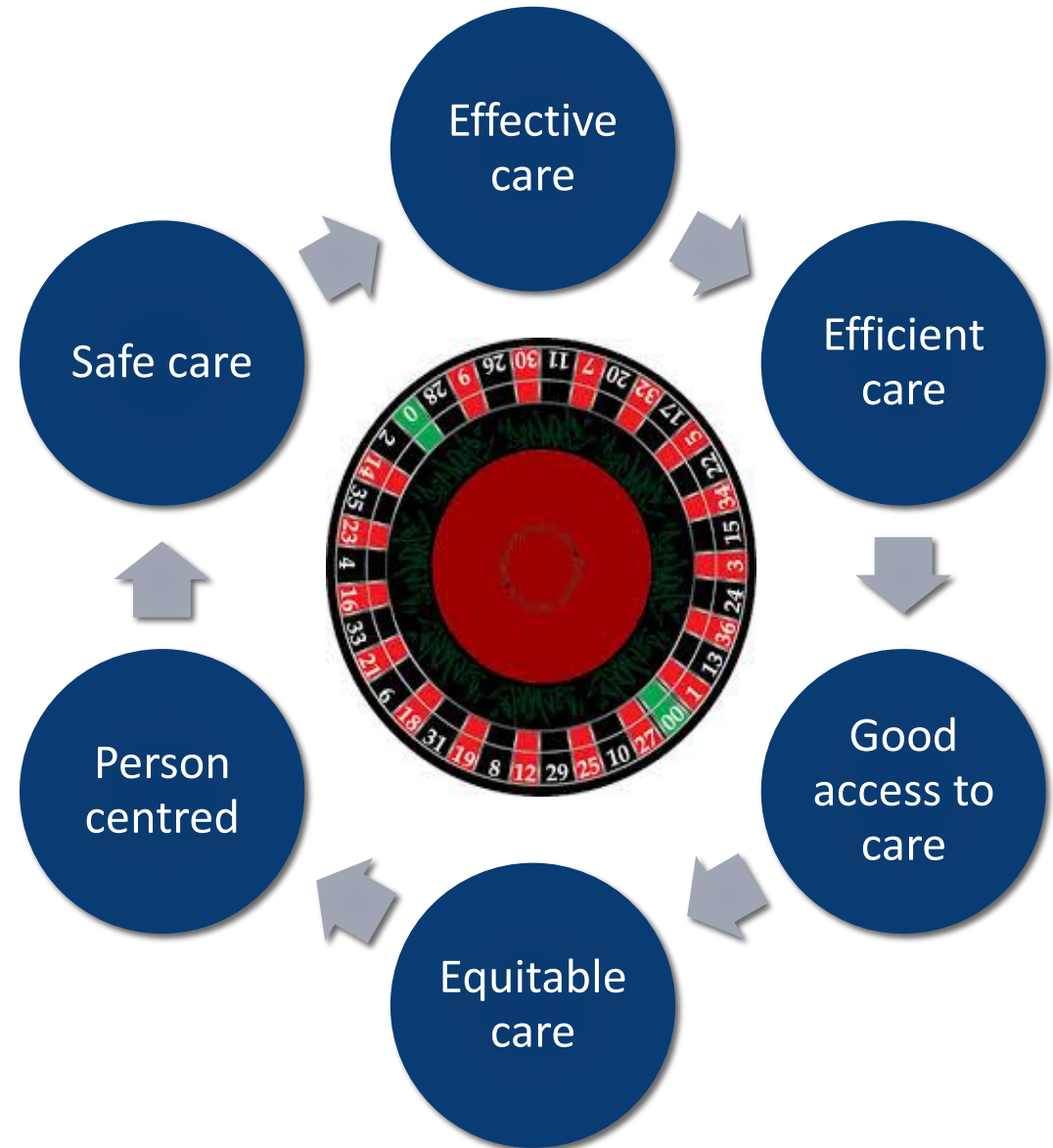
Evolution of the healthcare quality system

Start with
WHY
we are here



Why do we need to change?

Care is not reliable but is a matter of chance



Why is it difficult to be safe?

Why do we accept our **inability** to deliver the right care at the right time every time?

Imagine

Imagine

Leaders who
lead for safety
and quality





Imagine

Health care
providers who
are educated
for quality safe
person centred
care

Imagine

People in
charge of their
health





Imagine

Care is
equitable

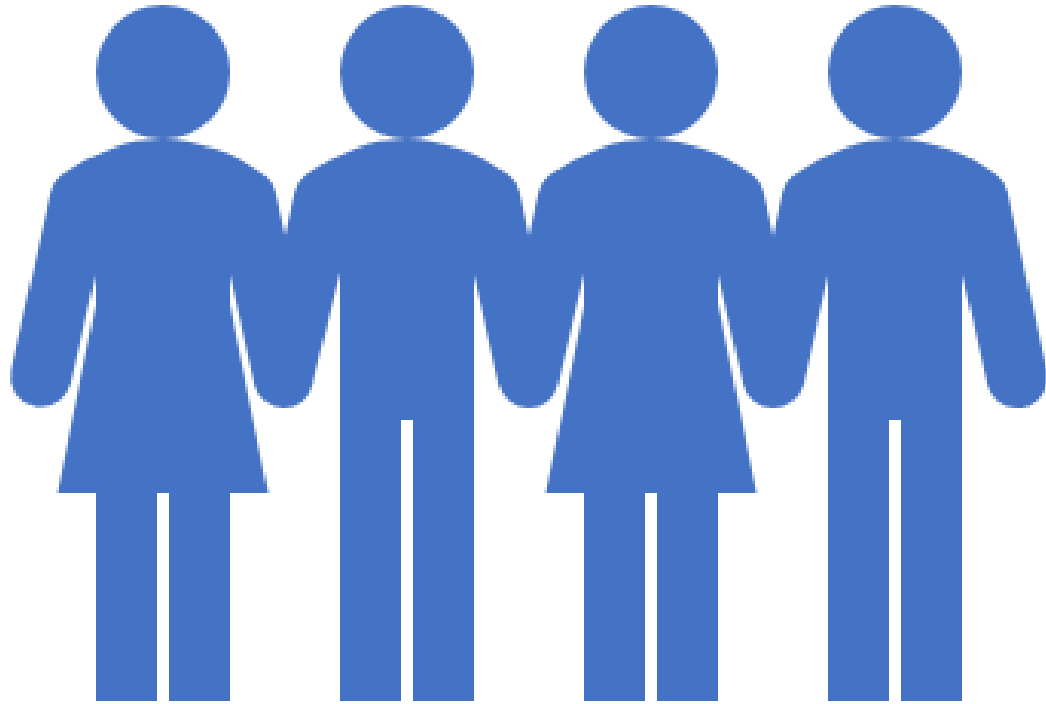
Imagine

Healthcare is always safe

“Safety (and Quality) is the ability of a system to sustain required operations under both expected and unexpected conditions.”

Hollnagel et al.



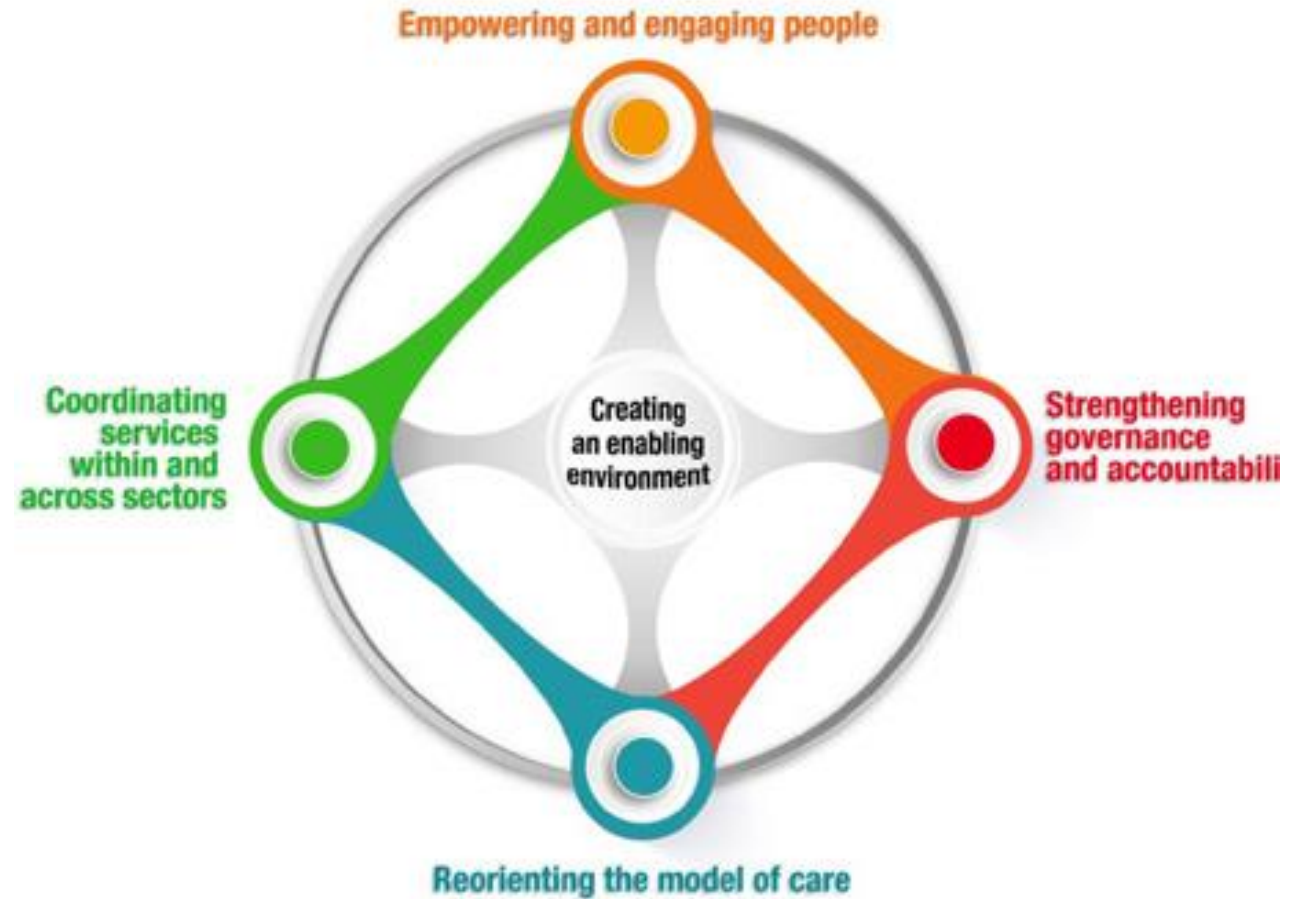


Imagine

Healthcare providers who are nurtured, supported and who have joy in work

Imagine

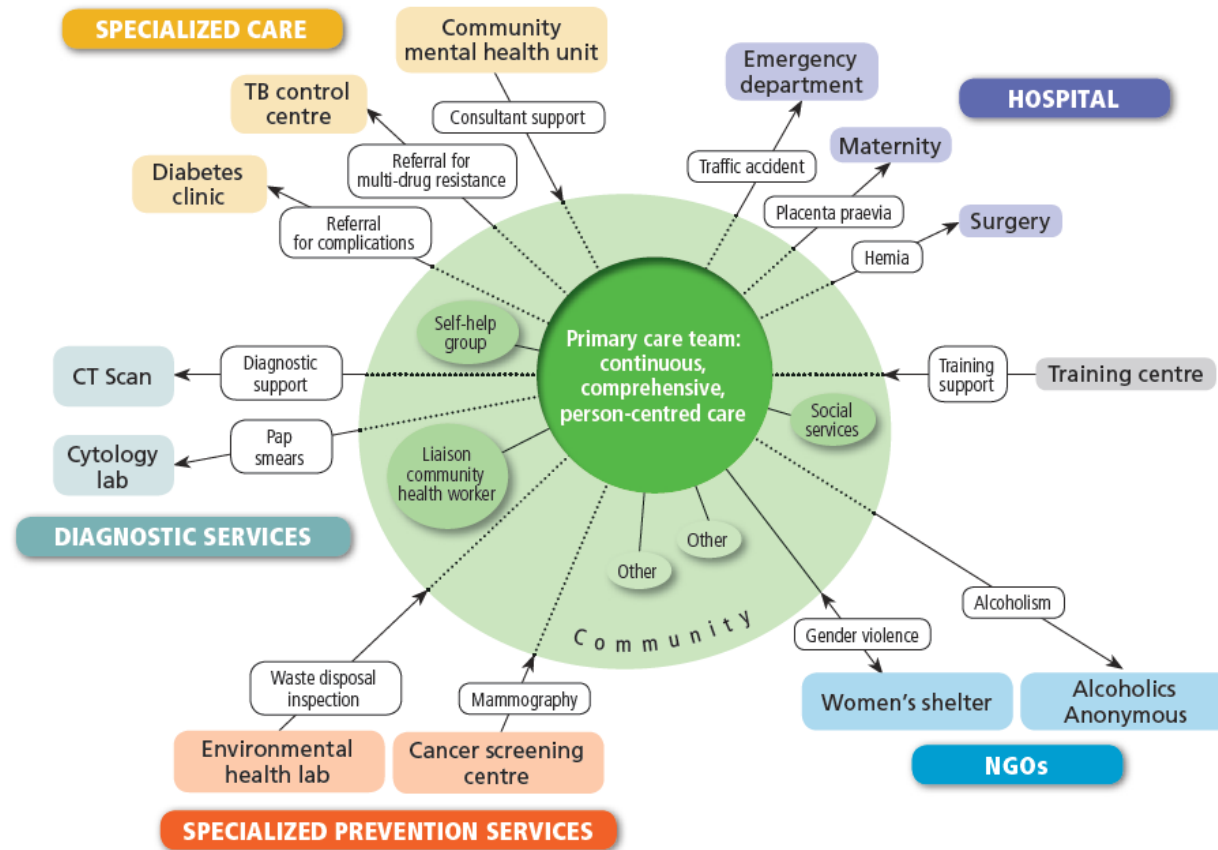
Care is
integrated



Imagine

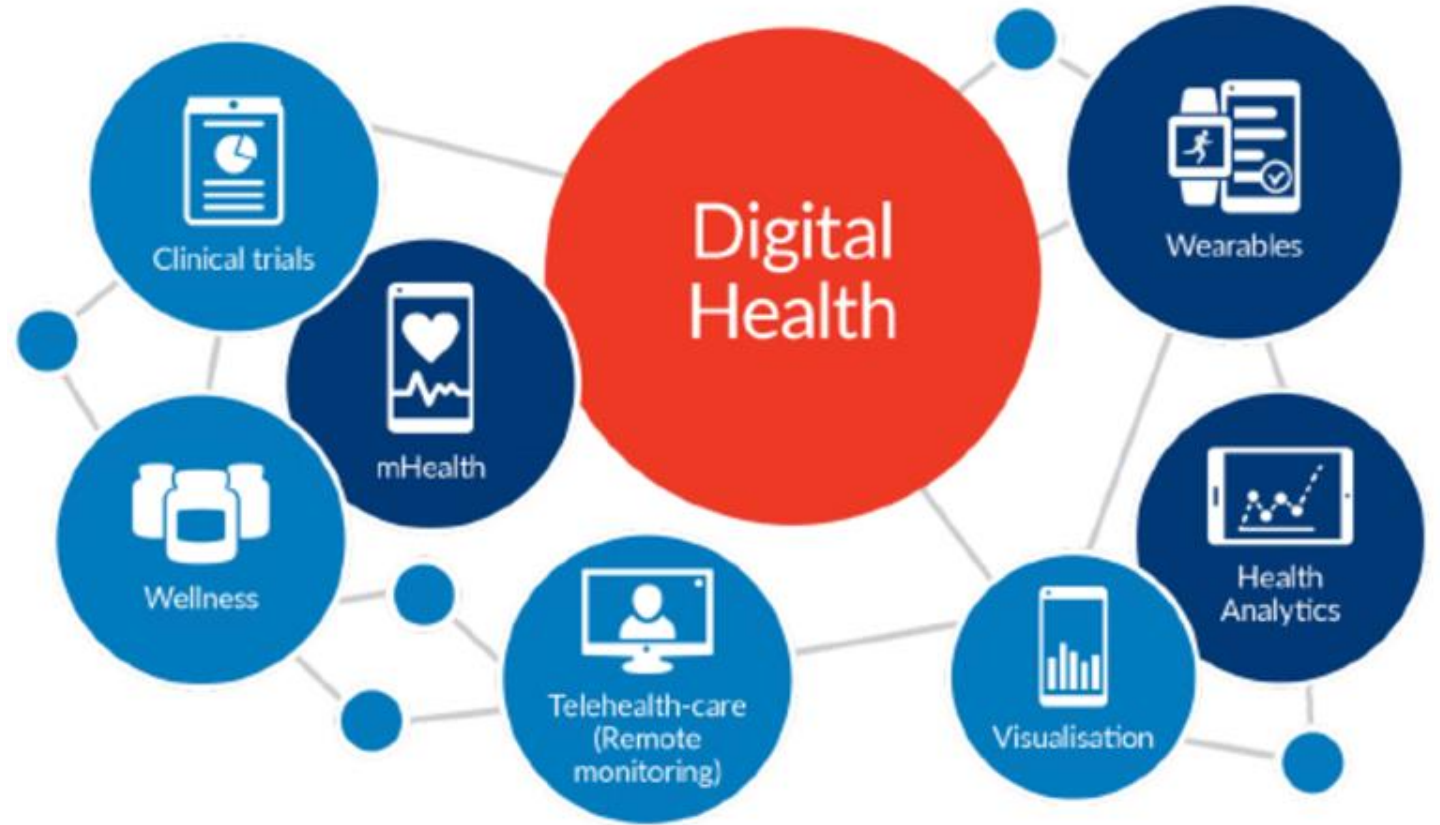
Care is coordinated

Figure 4.3 Primary care as a hub of coordination
Networking within the community served and with outside partners



Imagine

Care is modern





What do you need to do?

"Quality and Safety are never an accident; they are always the result of high intention, sincere effort, intelligent direction and skillful execution; they represents the wise choice of many alternatives"

Adapted from William A. Foster

The background is a complex abstract composition. It features a large red circle in the upper left, a multi-colored geometric shape in the upper right, and a horizontal, multi-colored shape in the lower left. Thin black lines crisscross the entire scene, connecting various points and shapes. A small black star-like shape is in the top left corner. The overall style is reminiscent of mid-20th-century abstract art.

Vision

Hope

Desire

Courage

Imagination

You must choose
what to do

الامر سهل اذا تحاول ان تتخيل ذلك
وانه لا توجد هناك جهنم تحتنا
فرقنا فقط سماء
تخيل كل الناس
يعيشون من اجل يومهم

تخيل ان ليس هناك دول
ليس من الصعب تخيل ذلك
وان ليس هناك ما نقتل او نموت من
اجله
وان ليس هناك اي اديان ايضا
تخيل كل الناس
يعيشون الحياة في سلام

قد تقول اني مجرد واهم
ولكني لست الشخص الوحيد الذي يحلم
بذلك
اتمنى يوما ما ان تشاركنا الحلم
وان يكون العالم واحد

تخيل ان ليس هناك اي ممتلكات
اتساءل ما اذا كان بإمكانك تصور ذلك
فلن يكون داعي حينها للجشع ولا مكان
للجوع
بل اخوة في الانسانية
تخيل كل الناس
يقتسمون العالم كله

قد تقول اني مجرد واهم
ولكني لست الشخص الوحيد الذي يحلم
بذلك
اتمنى يوما ما ان تشاركنا الحلم

You are the future
We know what to do
Make the change



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