

Under the Patronage of  
The Deputy Prime Minister and Minister of Public Health  
**Mr. Ghassan Hasbani**

**Lebanese Society for Quality & Safety in Healthcare**  
**5<sup>th</sup> Annual Congress**  
**BRIDGING THE GAP FOR A SAFER CARE**

September **8<sup>th</sup>** - **9<sup>th</sup>**, 2017  
ESA Business School  
Beirut - Lebanon



# WELCOME LETTER



Dear Colleagues,

On behalf of the Lebanese Society for Quality & Safety in Healthcare, it gives me a great pleasure to announce the Fifth Annual Congress, which will take place on September 8 and 9, 2017 at the ESA Business School in Beirut.

The theme for this year's Congress is "Bridging the gap for a safer care".

The opening ceremony and the whole event are under the Patronage of his Excellency the Vice Prime Minister and Minister of public Health, Mr. Ghassan Hasbani.

On the first day four workshops sessions will be held in the English and French languages as parallel sessions. The sessions will be conducted by International Experts and will tackle management of resources and the communication of adverse events to patients and families.

The congress on the next day will focus on how healthcare institutions can build the path for safer care by introducing and implementing safety goals and adopting strategies for monitoring and measurement.

Moreover, it will focus on how new technologies can keep patient safety at a top level of the organization's goals and how effective communication between all stakeholders and the implementation of a just culture can help people to improve their practice continuously.

The last part of the Congress will focus on the role of accreditation in building and sustaining a safety culture.

We are looking forward to seeing you all.

Best regards,

A handwritten signature in blue ink, appearing to read 'Rabab', written over a white background.

**Rabab Rassi El-Khoury**  
LSQSH President

## SCIENTIFIC COMMITTEE:

Dr Rabab Rassi El-Khoury, *President*

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## ADVISORY BOARD:

Prof René Amalberti

Dr Nabil Kronfol

Dr Kedar Mate

Dr Alissar Radi

## INTERNATIONAL SPEAKERS:

**René Amalberti** France

**Rabih Dabliz** UAE

**Hanan Edrees** Saudi arabia

**Martial Favre** France

## TOPICS:

### Workshops in two sessions in French and English, on September 8th, 2017

- The announcement of injury associated with care
- Medical Team Resource Management (CRM)

### Plenary sessions on September 9<sup>th</sup>, 2017

- Human errors
- Just culture implementation
- Patient safety education
- Alerts and management strategies for a safer care
- The value for accreditation

# CONFERENCE REGISTRATION

Target audience will be Professionals (physicians, pharmacists, dentists, nurses, midwives, physiotherapists and nutritionists...) from academic medical centers and hospitals, administrators in healthcare: Quality, safety, risk management, nursing, human resources, staff development coordinators, customer service officers, healthcare insurance managers, and others in related fields.

Join us to meet national and international healthcare experts who will share their experience with you.

	September 8 <sup>th</sup> , 2017		September 9 <sup>th</sup> , 2017	
	Online Workshops Registration	Onsite Workshops Registration	Online Conference Registration	Onsite Conference Registration
International Healthcare Practitioners	\$200.00	\$250.00	\$300.0	\$350.00
Local healthcare practitioner	\$90.00	\$120.00	\$100.0	\$150.00
Members & students	\$80.00	\$80.00	\$80.0	\$80.00

## Students must provide proof of enrollment

### Members and students will pay by Bank transfer or cash on site

#### The Conference registration fee entitles delegates to:

- Entry to all conference sessions
- Attendance certificate and continuing education certificates for nursing and pharmacy
- Conference booklet
- All coffee breaks and meals

#### Workshops Registration: Places are limited, first come first serve

#### The workshops registration fee entitles delegates to:

- Participation to 2 workshops held on September 8th
- Attendance certificate to the workshops
- Conference booklet
- All coffee breaks and meals